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**KATE JACKSON**  
**Mediator**

“ She engenders immediate trust and confidence, with her gentle listening skills and robust handling of challenging issues. She is a highly accomplished and skilful mediator ”

## About

Kate is listed as a leading mediator in the current editions of The Legal 500 and Chambers and Partners Directory.

Qualified as a lawyer both in England & Wales and also in New York, Kate has successfully mediated disputes in a variety of commercial sectors including banking, general commercial, insurance, intellectual property, employment, public sector, private client, real estate and professional negligence. Accredited with CEDR since 2005, Kate has now also been appointed to the CEDR Solve Panel of Mediators.

Kate is experienced in handling high value, high profile disputes and is able to understand new and complex cases quickly. She is experienced in working with organisations and individuals with competing interests to help them efficiently achieve practical solutions. Her clients have ranged from large public and international companies, where Kate is used to dealing at CEO and board level, to individuals with personal grievances.

Kate is commercial, innovative and numerate and is used to managing fast moving processes and teams.

Before her mediation career, Kate spent 13 years practising as a litigation and dispute resolution lawyer in both London (with Allen & Overy LLP) and in New York (with Simpson Thacher & Bartlett LLP). This included a period on secondment to Morgan Stanley's in-house Institutional Securities Litigation team in New York.

In addition to her commercial mediation practice, Kate is also an active member of the approved panels of mediators for the London Boroughs of Lambeth and Kensington & Chelsea.



## Mediations

Kate is comfortable mediating any commercial, banking or employment dispute. She is familiar with both general commercial disputes and also disputes brought by investors and counterpart banks in relation to complex financial products. Examples of cases Kate has recently mediated include:

- Dispute between FX trading firms as to entitlement to commissions
- Dispute over termination fee payable by investment bank
- Liquidators' dispute with company directors over accounting treatment of loans
- Breach of contract/rectification claim concerning the operation of concession stands within charity shops
- Breach of contract dispute between a professional partnership and supplier
- Claim for breach of contract and for compensation under the Commercial Agents' Regulations between drinks manufacturer and promotion agency
- Supplier dispute concerning alleged misrepresentations as to ongoing business relationship resulting in significant investment in specific plant by supplier
- Contractual dispute over supply of IT products and services
- Supplier dispute concerning alleged misrepresentations in securing contract to render professional services
- Intellectual property dispute between manufacturers concerning alleged infringement of design right in products
- Dispute concerning allegations of wrongful interference with goods resulting from seizure on grounds that goods were alleged to be counterfeit
- Dispute between large publishing firm and author over alleged breach of publishing agreement and claim for loss of reputation
- NHS Trust employment dispute over departing director
- Action between UK and US company over export of goods
- Insurers' dispute as to liability for cover relating to explosion at car plant
- Multi party insurance dispute concerning liability under policies relating to a hotel fire
- Multi-party professional partnership dispute over obligations under partnership deed
- Dispute between partners in Financial Services business as to terms in a partnership agreement and alleged accounting irregularities
- Professional negligence claim against solicitors including contingency fee arrangements
- Dispute between chartered surveying firms concerning performance of professional duties on joint project
- Real estate dispute involving deferred completion arrangement
- Real estate dispute concerning assignment and termination of licence over space in corporate premises
- Real estate dispute over effectiveness of guarantee in leasehold documents
- Neighbourhood disputes involving allegations of anti-social, aggressive and racially motivated behaviour

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## Qualifications

Completed CEDR's Certificate of Advanced Negotiation 2010  
Accredited as a Mediator with CEDR 2005  
Admitted to Bar of the State of New York 2002  
Admitted as Solicitor in England & Wales 1998  
Legal Practice Course, College of Law, Guildford 1995 (with Distinction)  
LL.B (Honours) University of Southampton 1994

## Recent Feedback

*'Kate has a rare combination of talents: compassion and attentiveness to the needs of individuals in the room, combined with laser-like clarity. She engenders immediate trust and confidence, with her gentle listening skills and robust handling of challenging issues. She is a highly accomplished and skilful mediator.'*

*'With [her] calm and capable manner and an informal and inclusive style of dealing with parties in dispute [she] facilitated and advanced discussions between the parties even when emotions were running high. At short notice [she was] fully across the complex legal issues and used [her] demonstrable legal and commercial capability to bridge the gulf between the parties.'*

*'Kate was very empathetic and understanding of my clients needs and position which help put them at ease. Her mediation skills and understanding of the legal and factual issue involved contributed significantly to the successful resolution of the mediation and I would certainly recommend her to others.'*

*'Kate is a very calming presence in mediations. An excellent listener, she maintains a balanced view of the issues at all times but is not afraid to take action when the situation demands. A pleasure to work with.'*

*'Kate has both the technical expertise required to understand the legal issues in play as well as an incredibly intuitive approach to dealing with the parties' respective requirements for achieving a successful outcome. Kate does not impose herself on the mediation process, but rather integrates her skills into the parties' dialogue with each other and, as a result, the probability of a successful outcome is dramatically increased.'*

*'I thought [Kate] helped bring about a sensible solution to a difficult case with considerable skill, tact and awareness. In particular, [her] responsiveness to the personalities involved and the sensitivities of the case was very much appreciated.'*

*'Kate was an excellent mediator. She was very proactive in contacting the parties prior to the mediation, had read through the papers thoroughly and was very well prepared. The mediation was conducted very efficiently and professionally, which was not an easy task as the other side were not represented. Kate was firm, but fair throughout, and as a result of her persuasive nature we were able to settle a difficult claim relatively easily.'*

*'Kate Jackson is a user-friendly mediator with a down to earth and sensible approach which capitalises on the parties' aspirations to resolve their dispute in a realistic manner. Would not hesitate to use Kate again.'*

*'Kate maintained a calm attitude even when the mediation scenario got intense. Her in-depth knowledge of the law was a huge advantage to the parties which helped the case settle with both sides satisfied.'*